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COMPANY: U.S. Patent Office
Art Unit 3611

DATE: May 6, 2004

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NO. OF PAGES
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SUBJECT/MESSAGE:

Re: Serial No. 09/997,492; filed November 19, 2001
Attorney Docket No. TOL-100

- 1) Preliminary Amendment (5 pages)

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Preliminary Amendment
Examining Group 3611
Docket No. TOL-100
Serial No. 09/997,492

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May 6, 2004David Saliwanchik

David R. Saliwanchik, Patent Attorney

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Examiner : Joanne Silberman
Art Unit : 3611
Applicants : Tom Tollius
Serial No. : 09/997,492
Conf. No. : 5196
Filed : November 19, 2001
For : Device and Method for Communication with Housekeeping Services

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

PRELIMINARY AMENDMENT

The following amendments are made with respect to the specification and claims in the
above-referenced application. Please amend the application to read as follows:

Amendments to the Claims are reflected in the listing of claims beginning on page 2 of this
paper.

Remarks/Arguments follow the amendment sections of this paper.

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